



# Lanco Holding Group

## Manufacturing, Heavy Equipment, Sports & Entertainment



Process standardization and operational cost optimization.

Lanco Holding Group, Homewood, IL

### Executive Summary

We observed as part of analysis stage that the Process standardization, Industry standard process and technology was missing and Unstable business application due to lower reliability and availability, which was impacting day-to-day operations and incrementing the cost of operation.

- Internal resource skill set analysis and internal learning and development.
- Procurement and vendor consolidation.
- Nature of helpdesk tickets and turnaround time.
- The roadmap for the TO-BE State aligned with the business goals was defined.
- Analyze the gap between AS-IS and TO-BE State.

### How we Helped

- Setup the goal of the stakeholder.
- Current state analysis and verification by following method:
- Interview three level of management at each business unit.
- Process simulation and benchmarking with similar domain data.

### Results, Return on Investment and Future Plans

- Submitted the comprehensive report with the gaps in the process, people and technology.
- Able to optimize the operation lowering the operation cost.
- Management decision matrix and to be state for the optimal operation and process optimization.